



MARSDEN

BS-250BT Smart Scale
User Manual

Thank you for choosing the BS-250BT Smart Scale. Please read the instruction manual carefully before use and keep safe for future reference.

SPECIFICATION

- Maximum capacity: 250kg/550lbs
- Bluetooth connectivity for sending data to a smart device
- App to monitor weight readings
- High accuracy device
- Tap-on feature
- Auto-power off function
- Powered by 3 x AAA batteries
- Battery indicator

HOW TO INSTALL THE BATTERIES

- 1) Lift up the scale and turn the device over so the feet are facing upwards.
- 2) Locate the battery cover.
- 3) Use a small screwdriver to remove the screw for the battery cover.
- 4) Remove the pull tab.
- 5) Insert 3 x AAA batteries accordingly.
- 6) Put the battery cover back in place.
- 7) Secure the cover with the screw.
- 8) If for any reason your device does not power on, please contact Marsden.

OPERATION

In order to view and monitor weight readings, download the **Marsden Connect** app.



CONNECTING TO YOUR SMART DEVICE

The **Marsden Connect** app is available for download on the Apple Store or Google Play store. The app is compatible with iOS and Android devices (iOS version 8.0 or higher, Android version 5.0 or higher). This device only connects to the Vive Precision app.

Weight measurements can be transferred from the scale to the app. All of the device connections are handled through the app.

- 1) Enable Bluetooth on your Apple/Android device
- 2) Launch the '**Marsden Connect**' app
- 3) To add a new weight, go to the 'Weight' screen and click 'New' in the top right corner
- 4) You can either manually add a weight using the keypad on your device or you can wirelessly transfer the weight from the BS-250BT
- 5) To do so, there is no need to pair the app with the scales, simply press 'Get weight from scales' whilst you are stood on the scale and the display is flashing.

NOTES

- When using the app for the first time, you may have to give the 'Marsden Connect' app permission to use Bluetooth on your phone.
- On Android, before using the app, go to 'Settings' and then 'Apps'.
- Next, find the '**Marsden Connect**' app, then click 'Permissions'. Finally enable 'Location' when the app is in use and 'Allow Permissions'.

UNITS

The button to change the units is located on the underside of the scale, to the left of the battery compartment.

The default unit is pounds. Press once to change the units to kilograms. Press again to return to pounds.

GUIDANCE

- Place the BS-250BT on a hard, flat surface. Turn the scale on so that the display shows “00.0”.
- Lightly tap the scale with one foot to turn the display on.
- Step onto the weighing scale with bare feet. Stand as still as possible until the weight reading appears and locks on the display.
- Remain on the scale until the weight data is shown in the app.
- You can now step off the scale and the weight will remain logged in the app.
- The scale will turn off automatically after a period of inactivity.

ERROR MESSAGES

- Overload or Measure in Error - The LCD screen will show “oL” when the maximum capacity of the scale has been exceeded. The weight capacity is 550lbs (250kg).
- Low Battery - The LCD screen will show “Lo” when the battery is low. Open the battery cover, remove the old batteries and insert new batteries.

CARE

- To clean the scale, use a soft cloth with alcohol or glass cleaner. Do not use water, soaps or chemicals to clean the scale.
- Keep the scale away from water, heat or extreme cold.

CAUTION

- The scale is slippery when wet. Ensure that the scale is completely dry before use.
- Remove shoes before stepping on the scale to obtain the most accurate measurement.
- If the scale malfunctions, start by checking the batteries and replacing them if needed.
- Take care when standing on or manoeuvring the weighing scale.
- The BS-250BT is designed for home use and is not suitable for medical use.
- If you have any issue with this weighing device, please contact Marsden for technical support.

TROUBLESHOOTING

Issue	Cause	Solution
The device will not pair to the app.	The software is out of date.	Ensure that you are using the most up-to-date version of the app. Ensure your phone software is up to date.
	The batteries are low.	Replace old batteries with new batteries.
	The device is connected to another app.	Ensure that the device is not paired to another app.
	There is connectivity interference.	Move the scale and smart device away from laptops/other smart devices. Move the scales and smart devices away from modem/router.

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